

## How to order an FTTP service

Fibre to the Premise, or FTTP, is a new and exciting technological advance in the broadband world used to help residents in hard to reach areas access a futureproof, fast and reliable broadband service.

Please see below our step by step guide for what to expect when ordering a service.

**Step 1 Find the best deal.** Because FTTP is still a relatively new technology not all internet service providers (ISPs) currently offer a package, so you may need to consider changing providers. Take some time to explore your options and choose the right deal for you. Take a look below at a table of FTTP ISPs in Nottinghamshire, but bear in mind this list may not be exhaustive and as the market grows the list will grow too.

**Step 2 Survey.** When placing an order, your chosen ISP will provide you with a date for an engineer to visit and carry out tests or even a survey should one be necessary. In some cases, additional works may be required to bring the fibre cable into your premises, you will need to discuss this with your service provider.

**Step 3 Engineer Visit.** Following the survey, an engineer connects the fibre cable to a small box (approx. 15cm x 10cm x 3 cm) which will need to be fixed to your outside wall of your property. The box will be installed at a height that can be worked on from ground level. *Please note:* Your ISP will inform you if you need to be present for the engineer visit, bear in mind the engineer must be able to access the exterior of the premises to fit the box.

**Step 4 Enjoy!** Take advantage of the futureproof broadband with the best speeds currently available.

### FTTP Suppliers Nottinghamshire

Fleur Telecom Limited	residential supplier
Plusnet	running trials
BT	residential and business supplier
Andrews & Arnold Ltd	residential and business supplier
Zen Internet Limited	residential and business supplier
IDNet	residential and business supplier
Interoute	business supplier
Elite Limited	business supplier
123Telecom Limited	business supplier
Townley Communications plc	business supplier
Securus Communications Ltd	business supplier
Daisy	business supplier
Bistech	business supplier

